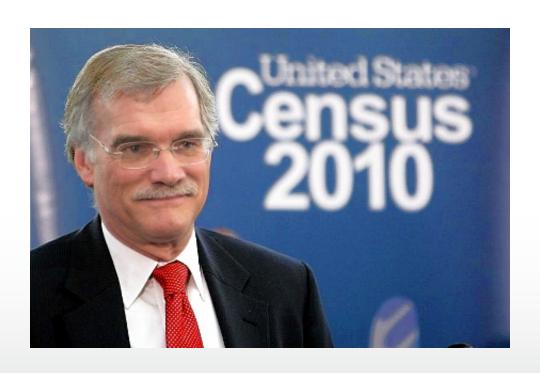
# Using an Autocoder to Code Industry and Occupation in the American Community Survey

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### **Opportunity**



In summer of 2010
Census Bureau
Director Robert Groves
announced the
Improving Operational
Efficiency program, to
fund development of
cost saving ideas
suggested by Bureau
staff.

## Why Autocode Industry and Occupation?

- In 2010, workload of 2.48 million manually coded records per year
- Clerical very labor intensive
  - Cost
  - Time
- Concern about accuracy and consistency
  - Keying and other errors
  - Variation in coding clerk's interpretations of the respondent's write-in
- Future increase in workload (e.g., sample expansion, bridge coding, competing surveys)

## American Community Survey Variables Autocoded

#### **Type and Method of Coding**

Race....
Hispanic Origin ....
Ancestry ....
Language ....
Health Insurance...
Field of Degree...
Computer Types...
Internet Service...

Backcoding, automated with clerical follow-up

- Industry .....
- Occupation......Place of Birth.....
- Migration ......

  Place of Work.....
- Industry, automated with clerical follow-up
- Occupation, automated with clerical follow-up
  - Geocoding Automated with clerical follow-up

### **Implementation**

ACS data year 2012

autocoded
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Industry 55%

Occupation 43%

Joint I&O 29%

## \$avings

			Records	
			sent to	Joint
	Number of	Autocoded	clerical	Coding
Year	records	Records	coding	Rate
2012	3,016,617	887,750	2,128,867	29.4
2013	2,823,924	824,122	1,999,802	29.2
2014 (1st qtr)	676,810	197,458	479,352	29.2

### Autocoder

- All records with I&O write-in information go through autocoder
- Designed to replicate clerical coding
- Industry and occupation coded separately
- Assigned codes with quality scores below cutoff go to clerical coding
- Result:
  - 30% both codes assigned (no clerical coding)
  - 40% have one code assigned (partially coded )
  - 30% no codes assigned

Goes to clerical coding

#### **ACS I & O Data Process**

Questionnaire completion (collection)

Data capture

Coding

**Edits** 

- Paper
- Internet
- CATI
- •CAPI

- Keyed from image (KFI), truncated to 60 characters
- •Data capture file

- •Coding file for I&O
- Autocoder
- Clerical coding

## ACS Questionnaire Industry Items

4	3	For whom did this person work?
		If now on active duty in the Armed Forces, mark (X) this box → and print the branch of the Armed Forces.
		Name of company, business, or other employer
4		1/1/2
4	3	What kind of business or industry was this?  Describe the activity at the location where employed. (For example: hospital, newspaper publishing, mail order house, auto engine manufacturing, bank)

- Industry data describe the kind of business conducted by a person's employing organization
- 3 industry questions
  - 2 write-ins
  - 1 checkbox

## ACS Questionnaire Occupation Items

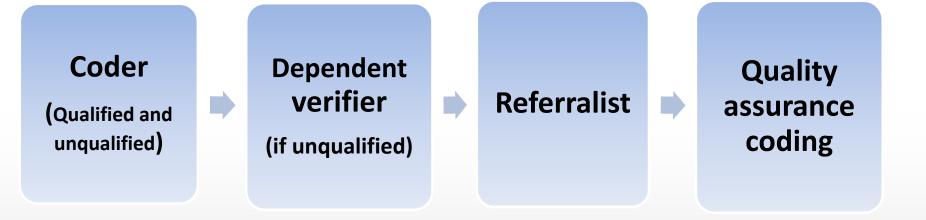
4	5	What kind of work was this person doing? (For example: registered nurse, personnel manager, supervisor of order department, secretary, accountant)
4	6	What were this person's most important activities or duties? (For example: patient care, directing hiring policies, supervising order clerks, typing and filing, reconciling financial records)

- Occupation
   describes the <u>kind of</u>
   work a person does
   on the job
- 2 occupation questions

## **Example of Write-ins**

Industry Write-in (INW3)	Occupation Write-in (OCW1)
BANK	ASSISTANT VP LOAN DEPARTMENT
CONSTRUCTION COMPANY	PROJECT MANAGER
CONSTRUCTION CONTRACTER	BRIDGE CARPENTER
CROP CATTLE FARM	ALL JOBS THAT NEEDED DOING
UNIVESITY HIGHER EDUCATION	ASSISTANT DEAN/ADMINISTRATION
CHILED CARE	BBOSS
PROPERTY MANAGEMENT	PROPERTY MANAGER
MEAT PROCESSING	MEAT PROCESSING
BOWLING ALLEY- SNACK BAR	NIGHT SUPERVISOR FOR SNACK BAR
STEEL BRIDGE FABRICATOR	MACHINE PROGRAMMER-LAYOUT
HIGH SCHOOL	COUNSELOR
NON-PROFIT LAW FIRM	ATTORNEY
UNIVERSIDAD	AYUDANTE DE PROGRAMA P E A N
EDUCATION	INSTRUTOR OF ENGLISH
RESTAURANT	COOK
PIZZA	HE MAKES PIZZAS
BURYING PEOPLE	I BURY THE DEAD
MILITARY	RADIO MAINTENANCE
GOVERNMENT	D

### **Clerical Coding Process**

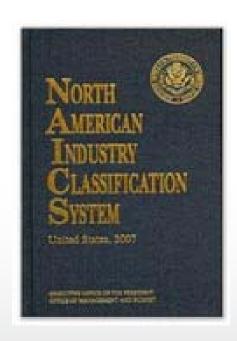


### Variables Coders Use to Code I&O

- Age
- Sex
- Date of birth
- Educational attainment
- Residence county, state
- Active duty Armed Forces checkbox

- Class of worker checkbox
- Employer name write-in
- Kind of business write-in
- Industry type checkbox
- Kind of work write-in
- Job duties write-in

### **Industry and Occupation Codes**

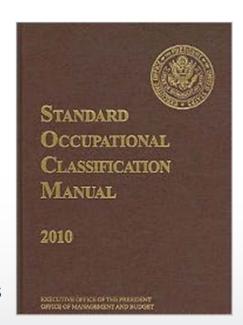


#### **Census INDUSTRY Codes**

- Covers all 20 sectors
- Classified based on NAICS two-digit through six-digit codes
- 269 Census industry codes (4 digits)

#### **Census OCCUPATION Codes**

- Covers all 23 major occupation groups
- Based on SOC two-digit through sixdigit codes
- 539 Census occupation codes (4 digits)



## **Coding Indexes**

OCCUPATION TITLE	NAICS RESTRICTION	SOC CODE	INDUSTRY RESTRICTION	OCCUPATION CODE
	•		•	•
Teacher, elementary				
school	6111	25-2021	7860	2310
Teacher, french	6112, 6113	25-1124	7870	2200
T	T54004	Transact	Tooss	T
Teacher \ n.s.	51331	43-2011	6680	<u>5010</u>
Teacher \ n.s.	6112, 6113	<u>25-1199</u>	7870	<u>2200</u>
			6990, 7880, 8870,	
Teacher \ n.s.	524, 8121, 6114, 6115	25-1194	8880, 8970	2200

21-2099

25-2021

Bible school 7890

Elementary school

7860

2060

2310

Bible school 611699

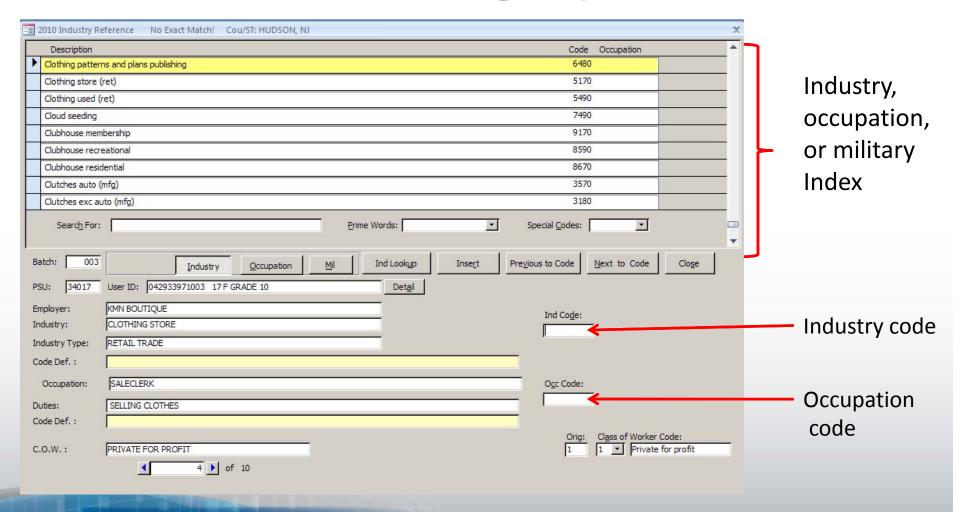
Elementary school

6111

Teacher \ n.s.

Teacher \ n.s.

### **I&O Coding System**



### **Autocoder Process**

Industry writeins (INW2, INW3), Occupation write-ins (OCW1, OCW2)

Text parsed from uncoded record

Word-string matched to dictionaries, One-word, two-word and full string

Multiple matches or no matches possible Logistic regression model to select best possible code

#### 12 Autocoder Dictionaries

- 1.5 million coded records from 2010 ACS used to build dictionaries – random selection
- 3 dictionaries for each write-in variable – 6 for industry and 6 for occupation
- Cross-coding in dictionaries to assign industry from occupation entries and vice versa

#### **Autocoder Dictionaries**

		1 word	2 word	full	
		bit	bits	write in	
Industra	INW1	1	2	3	
Industry	INW2	4	5	6	
Occupation	OCW1	7	8	9	
	OCW2	10	11	12	

### **Autocoder Dictionaries Criteria**

#### Criteria for inclusion:

- 30 occurrences for 1-word, 2-word
- 15 occurrences for full-string
- 50% map to one code
- 75% map to one code for cross-codes

Dictionaries include word-bit, code, total frequency and frequency percentage

## **Examples from Dictionaries for Occupation Write-in**

OCW1	wordcnt	occ (	occcnt	freqpct	<b>ind</b> i	indcnt indpct
PICKING	43	6050	25	58.1%		0 0.0%
PICKING FRUIT	43 22	6050	20	90.9%		0 0.0%
PICKING GRAPES	31	6050	31	100.0%	170	24 77.4%
PICKING GRAPES	33	6050	33	100.0%	170	26 78.8%
PICKING ORANGES	15	6050	15	100.0%	170	13 86.7%
PICKING UP TRASH	17	9720	11	64.7%	7790	14 82.4%

### Selecting the Best Code: Logistic Regression Model

- 2 models: industry and occupation
- SAS Proc Logistic with Stepwise
- Independent variables:
  - Variables used in clerical coding
  - Plus Coding dictionary (frequency percentage, total frequency)
  - 111 variables in industry model; 91 variables in occupation model
- Dependent variable
  - 1 if dictionary match agrees with assigned code
  - 0 if code does not agree
- Model estimates the probability the code agrees with what a clerk would assign

### **Hardcodes**

- Industry or occupation code reassignment based on additional text information
- Example: elementary and secondary education reassigned to colleges and universities based on 'University'
- Corrects most common errors

### **Ensuring Quality**

## **Disagreement Rates Between Autocoder and Clerical Coding\***

Coding Rate	Industry	Occupation
30%	1.01%	4.49%
40%	2.12%	5.30%
50%	3.96%	8.35%
60%	5.39%	13.43%

<sup>\*</sup>From expert coding test with 2,000 records

### **Cutoff Level**

- Cutoffs based on model score
  - Keep code if score>cutoff
  - Separate cutoffs for industry and occupation
  - Set cutoffs to generate similar quality as 100% clerical coding
- Records with scores below cutoff go to clerical coding

	Industry	Occupation
Error rate	4.5%	5.9%
Acceptable Codes	56%	43%

### **Production QC Process**

- Sample by code categories
- 3 times annually
- Clerical coding done by referralists
- Track error rates
- Evaluate problem wordbits
- Test change in autocoder

### **Updating Codes**

- Constructed using 2010 I&O coding
- Updates based on I&O Indexes, QC, and coding changes
  - 2010 occupation updates consistent with 2010 SOC changes
  - 2012 industry updates consistent with 2012 NAICS update

## Industries with Highest Frequency of Autocoding

Industry	% autoc	oded	Industry	% autocoded
Postal service		95	Legal services	83
Elementary and secondary	schools	94	Veterinary services	82
Beauty salons		92	Funeral homes	81
Offices of dentists		90	Rail transportation	80
Restaurants		90	Landscaping services	77
Religious organizations		86	Libraries	77
Hospitals		86	Barber shops	76
Banking		84	Grocery stores	76
Insurance carriers		84	Accounting services	75
Coast guard		84	Bowling centers	75
Justice, public order, and sa	afety	84	Nursing care	74

Half of autocoded records to these industries

## Occupations with Highest Frequency of Autocoding

Occupation	% autocoded	Occupation	% autocoded
Hairdressers	95	Clergy	85
Speech-lang pathologists	91	Dentists	84
Massage therapists	88	Dishwashers	83
Postal service mail carriers	88	Bartenders	82
Dental hygienists	88	Hosts	81
Flight attendants	87	Truck drivers	81
Elementary and middle school tea	achers 86	Pilots	80
Firefighters	86	Cashiers	<b>7</b> 9
Lawyers	86	Dental assistants	78
Waiters	85	Nurse practitioners	78
Respiratory therapists	85	Misc personal appearance	78
		One-quarter of autocoded records to these occupations	

## **Autocoding Rates for Largest Industries**

Industry	% autocoded
Elementary and secondary schools	94
Construction	72
Restaurants	90
Hospitals	86
Colleges	67
Grocery stores	76
Justice, public order, and safety	84
Department stores and discount stores	42
Insurance carriers	84

These industries total one-third of I&O records across all industries.

## **Autocoding Rates for Largest Occupations**

Occupation	% autocoded
Secretaries	66
Cashiers	<b>7</b> 9
Elementary and middle school teachers	86
Retail salespersons	24
Truck drivers	81
Managers, all other	3
Janitors and building cleaners	38
Registered nurses	72
First-line supervisors of retail sales workers	13
Nursing aides	57
Customer service	52
Cooks	77
Laborers and freight, stock, and material movers, h	nand 24
Waiters	85
Accountants	52
Construction laborers	8
Stock clerks	54

These occupations total one-third of records for all occupations

### **Codes Not Autocoded**

### Industry ~26 codes

- 10 percent of codes
- 1.3 percent of records

### Occupation ~ 100 codes

- 20 percent of codes
- 1.6 percent of records

### **Partial Coding**

Clerical coders can change the autocoded code

Industry: 1.8 percent of industry partial codes

Occupation: 1.5 percent of occupation partial codes

### **Evaluating the 2012 Autocoder**

(in progress)

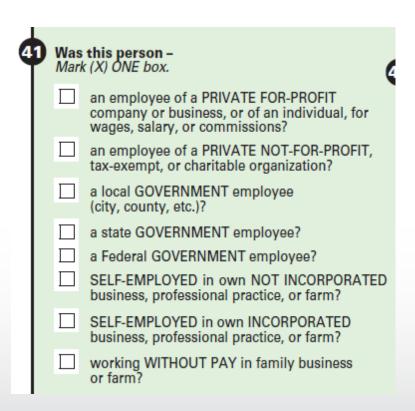
- Multiple meaning for key words
  - Manager, dealer, editor
- Too much weight given to particular words
  - E.g., "X-ray installer"
- Phrasing of activities
  - "engineering manager" vs. "engineer, managing a team"
- Spelling not all variations included
- Occupation types difficult to autocode "all other", managers, engineers, teachers, laborers, designers, entertainers, editors, cafeteria workers

### **Unexpected Consequences**

#### Class of worker:

- Can be changed by ACS clerical coders
- Not changed by autocoder
- Not changed in CPS clerical coding

Distributions vary, particularly when crossed by occupation



### Can we do better?

• How can we improve our autocoders with minimal additional resources?

• How can we best utilize the autocoders, particularly during real-time data collection?

### **More Information**

Census Industry and Occupation website: <a href="http://www.census.gov/people/io/">http://www.census.gov/people/io/</a>

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